NAUSICAA
MEDICAL

www.nausicaa-medical.com

NAUSICAA Médical is ISO 13485 certified

NAUSIFLOW 1034 **MATTRESS**



*Image for illustrative purposes only

BARIATRIC MATTRESS FOR PATIENTS > 450* KG
CLASS I MEDICAL DEVICE
*depending on the mattress used

© Nausicaa Médical S.A.
Design policy and copyright:
As our policy is continually evolving, we reserve the right to modify designs without prior notice. The contents of this publication may not be copied, in whole or in part, without the express permission of NAUSICAA MEDICAL.

V02.02/25

Summary

User manual / Mattress: NAUSIFLOW 1034

1. Introduction 2
2. Package contents 2
3. Safety information and instructions 4
    3.1 Symbols 4
    3.2 Important 4
    3.3 Safety instructions 4
    3.4 Precautions 5
4. Target groups 5
    4.1 Target patients 5
    4.2 Users 6
5. Operating principle 6
6. Clinical principles 6
    6.1 Intended purpose 6
    6.2 Expected clinical benefit 6
    6.3 Indications 6
    6.4 Contraindications 7
    6.5 Other required measures 7
    6.6 Side effects 7
    6.7 Manual check 8
7. Overview 8
    7.1 Components 8
    7.2 Description 9
8. Installation 9
9. Removal 10
10. Maintenance 11
    10.1 Daily & weekly maintenance 11
        10.1.1 Daily procedure 11
            10.1.1.1 Cover care 11
            10.1.1.2 Cover disinfection 11

10.1.2 Weekly procedure 12
10.1.2.1 Cover and mattress care 12
10.1.2.2 Mattress disinfection 12
11. Maintenance before storage 13
11.1 General information 13
11.2 Checks 13
11.2.1 Air mattress & cover 13
11.3 Mattress and cover cleaning procedure 13
11.4 Mattress disinfection 13
12. Storage 14
13. Required climatic conditions 15
14. Recommended compressors 15
15. Troubleshooting 16
16. Symbols (product label and/or packaging) 17
17. Technical specifications 18
17.1 Mattress 18
17.1.1 18
17.2 Cover 18
17.2.1 19
18. Disposal 19
19. Service life 19
20. Warranty 20

Introduction

1. Introduction

Dear Customer,

Nausicaa Médical thanks you for choosing this mattress.

To prevent damage or hazards caused by improper use, please read this manual in full before using the mattress for the first time and before any subsequent use. This manual contains important information and instructions necessary for the proper use of the mattress. If you have any questions about safety warnings, precautions or use, contact your local provider or Nausicaa Médical's AFTER-SALES SERVICE (SAV). To prevent injury and damage due to improper use, do not use the mattress until all your questions have been answered.

This manual must always accompany the mattress and/or be provided to anyone who needs to use it or is responsible for its use.

The service life of this mattress depends primarily on proper installation and use as intended.

This product complies with the requirements of the following standards:
EN 60601-1: 2006/A1: 2013
EN 60601-1-2: 2015
EN 60601-1-11: 2015
Regulation (EU) 2017/745 of 5 April 2017

The term "system" used in this manual refers to all its components, namely "this mattress together with a compressor".

Package contents

2. Package contents

Please check that the items listed below match those you have received.
1 all-air mattress, 25 cm
1 user manual



3. Safety information and instructions
3.1 Symbols

To make this user manual easier to read and understand, the main symbols used are briefly explained below.
Some of these symbols and their explanations indicate matters requiring special attention.



USER MANUAL:
You must read this manual before use.



INFO:
Provides advice or information that the user and/or patient should be aware of.



CAUTION/DANGER:
Indicates a procedure for proper use, operation or maintenance to prevent damage to and/or failure of this mattress or any of its components, or damage to other property.
Draws attention to a potential hazard that requires appropriate procedures or practices to prevent injury.

For more information on the symbols used, see page 17.

3.2 Important

Read and follow the safety instructions carefully. They consist of text alone or a combination of a symbol and text. The symbol does not replace the text!

The safety instructions apply to anyone using this mattress or working on it or any of its components in any way.

Anyone providing this mattress to a user and/or patient must inform them of potential risks and train them in its correct use so that improper use does not create additional risks.

Exercise particular vigilance when children, persons with disabilities or pets are near the mattress.



Use this mattress only for its intended purpose. Any other use is prohibited.



DO NOT use with compressors other than those compatible with and sold by Nausicaa Médical.

3.3 Safety instructions



Repairs and/or work on this mattress must be carried out only by qualified personnel or personnel who have received the necessary training. No modifications are permitted, and only original parts may be used.



Do not use this mattress near flammable liquids or gases. Keep it away from all heat sources (heaters, electric blankets,…) and open flames (candles,…).



To maintain the mattress's full effectiveness, do not place any additional layers between the patient and the mattress. Simply cover it with a sheet without tucking it in.



Safety information and instructions

⚠ To prevent damage to the compressor's power cord, insert it into the cable sleeve provided for this purpose.

⚠ Check that the bed rails are suitable for use with this mattress. Ensure that there is at least 22 cm between the top of the uncompressed mattress and the top edge of the upper rail, and that gaps between the rails are as small as possible to prevent entrapment.

Failure to do so may result in serious injury or even suffocation.

⚠ Do not use components other than those recommended by Nausicaa Médical. Using a non-compliant component will automatically void the statutory warranty.

ⓘ It is recommended that you report to the provider, the manufacturer and the competent authority any serious incident* occurring during use of this mattress, or any suspicion that it is or has been falsified.

*"Serious incident" means any incident that directly or indirectly led, or could lead, to:
(a) The death of a patient, user or other person;
(b) Serious temporary or permanent deterioration in the health of a patient, user or other person;

3.4 Precautions

- Protect this mattress from sharp objects and surfaces, including animals' claws and teeth.
- Before use or reuse, this mattress must be clean and dry.
- Follow the maintenance, cleaning and disinfection recommendations (pages 11 to 14)

Store this mattress as indicated in this user manual (page 14).

ⓘ Observe the minimum and maximum patient weight limits for this mattress. Failure to do so may seriously harm the patient, cause rapid deterioration or damage, and render the mattress inoperable.

ⓘ

Target groups

4. Target groups
4.1 Target patients

The target patients are primarily adults ≥ 150 cm tall with a body type that may be classified as obese who, because of illness, injury, disability or age, are confined to bed for ≥ 15 hours per day and have one or more pressure ulcers or are considered at risk due to a temporary or permanent deterioration in their health.

Target groups

4.2 Users

Users are generally healthcare professionals, assisted where appropriate by caregivers such as nursing assistants, home care aides or family members.
This mattress is therefore designed to be easy and practical to use and maintain, regardless of the user.
If a family member uses the mattress, they must receive appropriate, comprehensive instructions from qualified personnel or the installer and be capable of supervising its use.

Operating principle

5. Operating principle

The mattress operates by alternately inflating its cells according to a specific pattern controlled by the associated compressor.
This pattern produces cyclical, alternating pressure across different areas of the body.

Clinical principles

6. Clinical principles

This mattress is one component of a system intended for medical use to prevent pressure ulcers and/or assist in their treatment.

6.1 Intended purpose

To reduce pressure on the areas of the body most prone to developing pressure ulcers.

6.2 Expected clinical benefit

Maintenance of tissue oxygenation in the areas of the body in contact with the mattress by reducing pressure on the skin and subcutaneous tissues.

6.3 Indications

This mattress is primarily recommended for the prevention of pressure ulcers and/or as an aid in treating established stage 1 to 4 pressure ulcers*.
It aims to reduce the incidence of pressure ulcers while optimizing patient comfort.
It is particularly suitable for patients with a body type that may be classified as obese who are confined to bed for ≥ 15 hours per day, whether or not they get out of bed during the day, and whose risk is assessed as “very high*”. As an adjunct to care, it is indicated for established stage 1 to 4 pressure ulcers*.

Clinical principles

These recommendations should be applied within the framework of clinical judgment and an individualized care plan that includes repositioning, nutritional support, skin care, wound care, etc. A physician and a qualified healthcare professional must consider all other aspects of care.
***Subject to medical advice – Stages classified according to the Braden scale.**

Regularly assess whether the **system** remains suitable for the patient's health condition, particularly if their condition has changed (amputation, weight gain/loss, changes in mental status, etc.).
Always assess the patient's health holistically.
Always take contraindications into account. If necessary, consider using a low-air-loss (LAL) mattress.

6.4 Contraindications

Do not use the device if the patient has one or more of the following contraindications:
- Weighs less than 30 kg or more than 450* kg (*depending on the mattress used)
- Unstable spinal fracture,
- Cervical or skeletal traction,
- Multiple acute traumatic injuries,
- Unstable post-traumatic fracture.

In such cases, use is subject to the advice of a qualified physician.

It is also recommended that this system not be used in a hyperbaric chamber or on a stretcher.

6.5 Other required measures

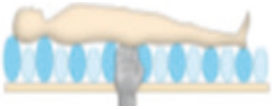
The system alone is not sufficient; other preventive measures are also essential, such as:
– Change position at least every 2 to 3 hours;
– Maintain good skin hygiene and prevent or minimize maceration;
– Change incontinence pads regularly, especially in cases of severe incontinence;
– Check the condition of the skin daily, or have someone else check it;
– Ensure that nutritional intake is sufficient and appropriate;
– Ensure that the patient drinks regularly and in sufficient quantities.

6.6 Side effects

There are no scientifically substantiated adverse effects, although there may be a slight risk that the alternating action could cause and/or exacerbate spasticity.
In such cases, seek the advice of a specialist physician.

6.7 Manual check

In alternating mode, check that the pressure is correctly adjusted by locating the least inflated cell beneath the patient's buttocks and trying to slide a hand under it, palm facing up (see illustration below).



You should feel slight pressure while still being able to move your hand back and forth. The acceptable clearance is between 25 and 40 mm. This manual checking procedure was issued by the AHCPR (Agency for Health Care Policy and Research).

If you cannot move your hand back and forth at all, the pressure is too low (bottoming out) > **increase the pressure.**

If you can move your hand back and forth with no resistance, or extremely easily, the pressure is too high < **decrease the pressure.**

Presentation

7. Overview

This mattress can be used in short- and long-term care settings, both in hospitals and in the community, in nursing homes, specialized residential care facilities, and at home.

7.1 Components

This mattress consists of 20 independent, detachable, all-air nylon/PU cells with a total height of 25 cm (cell-on-cell, 15 + 10 cm), fitted with a fixed connector and a quick-release connector.
For optimal comfort, the three cells in the head section are static. Pressure relief in the heel area is facilitated by a quick-release connector with a sealing cap on the active section* of the cells. (*section in direct contact with the patient)
Its air supply hoses are kink-resistant, and its compressor connector is fitted with a transport cap.
In transport mode (with the transport cap on the connector), it retains air in static mode for approximately 6 hours*.
It is equipped with a side cable sleeve and a CPR valve that allows rapid deflation (< 20 seconds) in an extreme emergency (cardiac arrest). The valve is located in the head section on the left-hand side* (*as viewed from the foot of the bed).
Its casing is made of durable Poly MeSH with a non-slip underside. Each corner has an elastic strap for securing the mattress to the bed base.
It is covered with a fully zippered, two-way stretch polyurethane cover. The cover is liquid-proof, breathable, treated with silver ions (Ag+), rated M1 for fire resistance, and machine-washable at up to 95°C.

Presentation

In the event of a power failure, the primary recommendation is to switch to transport mode (see above). However, the mattress may remain connected to the compressor during the outage, provided the compressor is not changing cycles.
***WARNING!**
Air retention time calculated for a patient weighing between 60 and 80 kg and measuring between 160 and 180 cm tall, provided the bed base is completely flat.
Check the mattress inflation regularly (see manual check)

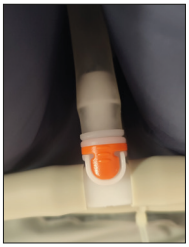
7.2 Description



CPR valve



Connector + transport cap


Quick-release


Cable sleeve


Base + elastic strap


Zippered cover

Installation

8. Installation

Before installation, always check that the mattress is not damaged.
DO NOT install or use a mattress that is even slightly damaged!

- Remove the existing mattress from the bed.
- Place the air mattress directly on the bed base.
- Unroll the mattress onto the bed base, ensuring that the air supply connector is at the foot of the bed.
- Secure the mattress to the bed base using the four elastic straps.
- Check that the mattress is correctly positioned between the handles on the outside of the bed-base frame.

Installation

- Check that all moving parts of the bed function correctly.
- Check that the mattress's CPR valve is tightly closed.
- Position the compressor's power cable so that it does not pose a hazard and cannot be caught, crushed, trapped or pulled out.
- If available, place the compressor's power cable in the cable sleeve provided so that it does not pose a hazard and cannot be caught, crushed, trapped or pulled out.
- Insert the connector on the mattress's air supply hoses into the compressor connector.
- Allow the mattress to inflate fully[1] before positioning the patient on it
- Cover the mattress cover with a sheet that is as thin as possible.

Ensure that the two connectors (mattress and compressor) are properly connected and secured.

Tucking the sheet in too tightly reduces the effectiveness of the mattress.

[1] Please note that inflation time depends on the dimensions of the mattress (L x W x H). Example: a 120x25x200 cm mattress takes approximately 40 minutes to become fully operational when using the Nausiflow 100 MAXI 2 compressor.

Depending on the mattress used, the Nausicaa rapid inflation pump can make it operational in approximately 4 minutes.

8.1 Precautions & restrictions on use

Take all necessary precautions
- When the device is used at home without the involvement of healthcare personnel or equivalent caregivers (nursing assistants, …).
- When used during the first few days after pressure ulcer surgery (skin graft or flap). In this specific case, use static mode where possible.

Removal

9. Removal

- Switch off the compressor.
- Unplug the power cable from the wall outlet.
- Remove the power cable from the cable sleeve.
- Disconnect the mattress from the compressor.
- Open the CPR valve and allow the mattress to deflate[2].
- Once the mattress has deflated, release the fastening straps, place the compressor in the center of the mattress, then carefully roll up the mattress.
- Place both items (mattress + compressor) back in the carrying bag.

[2]The pump offered by Nausicaa Médical also allows you to deflate the mattress in approximately 4 minutes.

10. Maintenance

It is **MANDATORY** to clean and disinfect the mattress in accordance with applicable national and/or local guidelines for cleaning and disinfecting medical devices.
This section describes the procedures to follow. It is important to follow them.

The cover must be cleaned daily using a clean cloth soaked in a cleaning/disinfecting solution. There is no need to disconnect the mattress from the compressor for this procedure.

To maintain the highest level of hygiene, the mattress cover must be machine-washed at least once a week.

To maintain the highest level of hygiene, the mattress must be thoroughly cleaned (inside and out) at least once a week.

As the mattress may harbor germs, we recommend wearing protective gloves BEFORE handling, cleaning or disinfecting it.

10.1 Daily & weekly maintenance

Before any handling and/or maintenance, put on protective gloves and perform an initial surface disinfection.

If you notice a hole, wear or any other damage to the cover or any mattress component, arrange for immediate replacement.

10.1.1 Daily procedure
10.1.1.1 Cleaning the cover

If possible, move the patient off the mattress, then proceed as follows:

- Check the cover for damage.
- Clean off any feces and blood first.
- Soak a clean disposable wipe or cloth in a cleaning solution and wipe the entire surface, paying particular attention to the area on which the patient lies. Repeat if necessary.
- Remove any excess cleaning solution with a clean, slightly damp disposable cloth.
- Wipe with a clean, dry disposable cloth.

10.1.1.2 Cover disinfection

- Spray a disinfectant solution over the entire surface of the cover and leave it to act for the time recommended by the manufacturer.
- After the recommended contact time, wipe away any excess with a clean, dry disposable cloth if necessary.
- Ensure that no residual moisture or condensation remains and that the cover is completely dry before repositioning the patient on the mattress.

If you cannot move the patient off the mattress, proceed as follows:

- Check the cover for damage as thoroughly as possible.
- Turn the patient onto their side, ensuring that they are protected by the bed rails and, if necessary, use a positioning cushion or other device to prevent them from rolling onto their back.
- Clean off any feces and blood first.
- Soak a clean disposable wipe or cloth in a cleaning/disinfecting solution. Wipe the accessible surface, paying particular attention to the area on which the patient lies, and leave the solution to act for the time recommended by its manufacturer.
- Ensure that the patient, particularly their skin, does not come into contact with the cleaning/disinfecting solution at any point during the procedure.
- Wipe away any excess with a clean, dry disposable cloth.
- Repeat the entire procedure described above on the other side.
- Ensure that no residual moisture or condensation remains and that the cover is completely dry before repositioning the patient on the mattress.

10.1.2 Weekly procedure
10.1.2.1 Cover and mattress care

Move the patient off the mattress, then proceed as follows:
- Switch off the compressor (mains indicator light off), disconnect the mattress from the compressor and keep the transport cap on the connector throughout the procedure.

Cover
- Completely remove the mattress cover and check it for damage.
- Machine-wash using a cleaning/disinfecting solution suitable for this type of care, ensuring that the wash temperature does not exceed 95°C.

Mattress
- Check the mattress for damage.
- Soak a clean disposable wipe or cloth in a cleaning solution and wipe down all internal components (grey base, air cells, tubes and CPR valve).
- Repeat this procedure on all external components (grey base, air connector and CPR strap).
- Remove any excess cleaning solution with a clean, slightly damp disposable cloth.
- Wipe with a clean, dry disposable cloth.

10.1.2.2 Mattress disinfection

- Check the mattress for damage.
- Spray a disinfectant solution onto all internal components (grey base, air cells, tubes and CPR valve), then wipe them down with a clean disposable sponge or cloth. Leave the solution to work for the time recommended by the manufacturer.
- Repeat the above procedure on all external components (base, air connector and CPR strap).
- After the recommended contact time, wipe away any excess with a clean, dry disposable cloth if necessary.
- Leave to dry, then ensure that no residual moisture or condensation remains and that the mattress is completely dry before replacing its cover.

11. Maintenance before storage
11.1 General information

It is recommended that you inspect and replace any defective components and perform a full maintenance procedure before storing the mattress. This work must be carried out by qualified personnel.

11.2 Checks
11.2.1 Air mattress & cover

Check the following for visible damage and/or signs of significant wear:
- The air cells, their connectors and fasteners (snap buttons)
- The tubes
- The non-return valves
- The CPR valve and strap.
- The transport-mode cap and connector
- The base (grey casing)
- The cable-routing sleeve and its snap buttons
- The securing/rolling straps
- The removable cover and its zipper

11.3 Mattress and cover cleaning procedure

- Completely remove the mattress cover.
- First remove any traces of faeces and blood, then machine-wash using a cleaning/disinfecting product suitable for this type of care, ensuring that the wash temperature does not exceed 95°C.
- Lay the mattress flat or hang it up, then spray a cleaning solution onto all internal components (grey base, air cells, tubes and CPR valve) and wipe them down with a clean disposable sponge or cloth
- Repeat the above procedure on all external components (base, air connector and CPR strap)
- Remove any excess cleaning solution with a clean, slightly damp disposable cloth.
- Wipe with a clean, dry disposable cloth.

11.4 Mattress disinfection

- Spray a disinfectant solution onto all internal components (grey base, air cells, tubes and CPR valve). Leave the solution to work for a short time (see the manufacturer's instructions), then wipe down all these components with a clean disposable sponge or cloth.
- Repeat the above procedure on all external components (base, air connector and CPR strap)
- After the recommended contact time, wipe away any excess with a clean, dry disposable cloth if necessary.
- Place the mattress in a suitable room to allow any residual moisture or condensation to evaporate.
- Ensure that the mattress is completely dry before replacing its cover.
- Once the mattress has been reassembled, check that everything is in order, then connect it to a pump and inflate it fully (Care Mode) to ensure there are no leaks.

Maintenance before storage

- After checking that it works properly, disconnect it from the pump, open the CPR valve and allow the mattress to deflate before rolling it up, placing it in a clean plastic bag and putting it in its carrying bag.
- Attach an identification label to the carrying bag confirming that the mattress has been cleaned and disinfected and is working properly.
- Store the carrying bag as recommended.

ⓘ A combined cleaning/disinfecting solution may be used, but ensure that the disinfectant agents have a sufficiently broad spectrum of activity.

PRECAUTION: When disinfecting the cover, note that the polyurethane (PU) coating on our covers is generally highly resistant to alcohol-based disinfectants. Phenol or its derivatives may also be used at diluted concentrations (follow the instructions of the product manufacturer). However, we always recommend testing the product before use.
High concentrations of active chlorine can adversely affect PU-coated materials. Its use is therefore not recommended.
If you decide to use it, use a highly diluted concentration and rinse thoroughly with water. The same applies to peroxide-based disinfectants and, in general, to all disinfectants that work through an oxidation reaction.

DRYING: Proper drying is crucial to the care and maintenance of coated items. The base and its components can be hung to dry; the cover can be machine-dried at moderate temperatures.

If machine-washing is necessary, the temperature must not exceed 95°C.

⚠ Do not use fabric softeners.

⚠ As the air cells have quick-release connectors, ensure that they are securely fastened to prevent liquid from entering the tubes or cells. The same applies to the CPR valve.

⚠ Sterilisation can adversely affect polyurethane (PU) coatings. It is therefore not recommended.
If you choose to sterilise the product, be aware that its service life will be shorter. This is unavoidable with all thermoplastic polyurethanes due to their chemical composition.

Storage

12. Storage

It is recommended that you:
- Store the mattress in a carrying bag or its original packaging.
- Handle the device with care.
- Do not place heavy objects on it.
- Protect it from direct sunlight.
- Observe the storage conditions.

13. Required environmental conditions

Conditions	Temperature (°C)	Humidity level (%)	Atmospheric pressure (hPa)
Operating	From 10°C to 40°C	From 30% to 75% (non-condensing)	From 700 hPa to 1,060 hPa
Storage/Transport	From 0°C to 40°C		

14. Compatible compressor

Model	Mattress dimensions in cm	Compatibility	Permitted load in kg
NAUSIFLOW 100 MAXI 2	198 x 120	**YES**	From 30 to 375
	198 x 140		From 30 to 450

15. Troubleshooting

The following table lists some problems, their possible causes and the appropriate solutions. If the solutions in the table do not resolve the problem, contact your distributor or Nausicaa Médical's AFTER-SALES SERVICE (SAV).

Fault and/or alarm	Possible cause	Solution
Low pressure in the mattress cells It is not inflated or is insufficiently inflated (the mattress no longer supports the patient	The CPR valve is open or not tightly closed Or defective.	Close the CPR valve tightly Replace the CPR valve
	One or more cells are not properly connected to the tubes	Connect all cells to their respective tubes
	The mattress's three-way connector is not fully inserted into the tubes	Push the mattress connector until it meets the tubes. Make sure the anti-kink spring does not become misaligned while doing so
	The tube couplings are not properly connected.	Securely connect all the tube couplings
	The mattress connector is not properly connected to the compressor connector	Reconnect the mattress connector to the compressor connector. A click will be heard when it is properly locked
	One or more tubes are bent, crushed, twisted or cut	Replace the defective tubes
	There is a leak in one or more cells.	Replace the affected cell(s)
Low-pitched noise accompanied by vibration during inflation, seemingly coming from the compressor	Problem with one or both check valves (yellow and red) on the air tubes inside the mattress	Replace the affected valve(s)

16. Symbols (product label and/or packaging)

	Indicates that the user manual must be read		Indicates an important warning
	Advice or information that the user and/or patient should be aware of		Indicates that the user manual must be read before using the product
	Indicates that the product is a medical device compliant with Regulation (EU) 2017/745 on medical devices		Indicates that the product complies with European Union legislation
	Unique device identification code for medical devices		Manufacturer's contact details
	Date of manufacture		Serial number
	Item reference		Do not dispose of with household waste
	Orientation marker		Maximum washing temperature (95 °C)
	Hand washing recommended		Do not dry clean
	Do not use chlorine-based agents (Cl)		Mattress – do not tumble dry
	Person's height		Mattress and cover – do not iron
			Person's weight

17. Technical specifications
17.1 Mattress

NAUSIFLOW 1034 MATTRESS	
MDR class	Class I
Basic UDI-DI	37014294NAUSIFLOWAUTOMGE
Cell material	Nylon polyurethane (N/PU) – 0.2 mm
Number of cells	20
Number of static cells	3 (head section)
Number of quick-release cells	20 (upper cells)
Cell construction	All-air cell-on-cell
Air cell height in cm	25
Deflation time using CPR valve	< 20 seconds
Foot-drop prevention cushion	Not available
Base material	Poly MeSH
Base thickness	0,97 mm

17.1.1

NAUSIFLOW 1034 MATTRESS			
Dimensions in cm	**Reference**	**UDI-DI**	**Weight in kg**
198 x 120 x 25	NA1034PU-MAT120-PM	03701429409166	10,2
198 x 140 x 25	NA1034NPU-MAT140	03701429409173	10,7

17.2 Cover

NAUSIFLOW 1034 MATTRESS COVER	
MDR class	Class I
Materials	Polyurethane-Polyester
Thickness in mm	0,5

Technical specifications

17.2.1

NAUSIFLOW 1034 MATTRESS COVER		
Dimensions in cm	**Reference**	**UDI-DI**
200 x 120	NAUS-M1034120NPU-H	03701429408831
200 x 140	NAUS-M1034140NPU-H	03701429408862

Disposal

18. Disposal

Comply with national regulations when disposing of any component of this device or the device as a whole.

Service life

19. Service life

The service life indicated below depends on the frequency and intensity of use; the frequency and quality of maintenance and disinfection, as well as the products used for these processes; and transport, handling and storage.

Product	Service life
Nausiflow 1034 mattress	± five (5) years
Cover	± two (2) years

The service life specified by Nausicaa Médical does not constitute an additional warranty.

20. Warranty

Article 1: NAUSICAA Médical S.A. warrants this device against all manufacturing and assembly defects in its components, provided that it is used under the conditions specified by NAUSICAA Médical S.A. This warranty, the terms of which are set out below, is valid for 24 months from the date of the first purchase from NAUSICAA Médical S.A.

Article 2 : The warranty provides for free labor and the replacement, at no charge, of parts found to be defective.

Article 3 : The dealer is responsible for the cost of shipping the device to NAUSICAA Médical S.A. and all related expenses. Goods are always shipped at the dealer's risk and under the dealer's responsibility.
Under warranty: NAUSICAA Médical S.A. will cover the cost of return shipping after servicing.
Out of warranty: return costs are at the reseller's expense whether or not they accept the repair estimate.

Article 4: The warranty does not apply if a claim arises from:
- An accident, misuse of the device or negligence on the part of the purchaser.
- Transport of the device without adequate protection.
- A modification or alteration not approved by NAUSICAA Médical S.A.
- The effects of external factors (natural disasters, fire, impacts, humidity, flooding, lightning, etc.).
- Installation and/or use that does not comply with technical and safety standards when the device is operated in a country other than the country of purchase; and/or if the power supply is not suitable for the device's operating voltage.
- Failure to perform routine maintenance.

Article 5: The dealer may not claim the benefit of the warranty:
- If the device's serial number has been removed, altered or made illegible.
- If the device under warranty has been modified without the approval of NAUSICAA Médical S.A.

Article 6 : No loan equipment will be provided while the defective equipment is being repaired.

Article 7: All warranty claims must be made through the dealer. If this is not possible, the purchaser may send the equipment directly to NAUSICAA Médical S.A. In this case, the purchaser must enclose a letter with the equipment providing the dealer's contact details and a copy of the purchase invoice.

Article 8 : Warranty spare parts will be shipped only after consultation with the after-sales service (SAV) department of NAUSICAA Médical S.A.
Please note that defective spare parts must be returned to the after-sales service (SAV) department of NAUSICAA Médical S.A. within 15 days; otherwise, they will be invoiced one month after NAUSICAA Médical S.A. ships the replacement parts.

Article 9: Replacement parts fitted under or outside the warranty are warranted for six months from the date of repair or shipment of the spare parts.

Article 10: No dealer may unilaterally modify the terms of this warranty.

NAUSICAA
MEDICAL

Head Office Sales Department
Telephone: 04 66 51 50 80
Fax: 04 66 51 50 47
Email: contact@nausicaa-medical.com
www.nausicaa-medical.com

Your contact:

Manufactured by NAUSICAA Medical S.A.S.
12 allée du Piot - ZA Pôle Actif - 30660 GALLARGUES LE MONTUEUX - FRANCE